

Dedication at every turn.



# Penske Transportation Portal User Manual

## AGENDA

- 1 Getting Started
- 2 Logon Screen

- 4 Key Notes
- **5 Contact Information**

**3 - Order Entry Screen** 

The purpose of the document is to help you navigate through the Transportation portal application used for order entry and changes



## **1 - GETTING STARTED**

#### 1.1 Session Time Limit

The application session time limit is 60 minutes.

This means that after such time of inactivity within the application, the current session is invalidated and user must login once again to use the application.

#### 1.2 Browser and Display Setting

Microsoft Internet Explorer Version 5.0 or higher is recommended to use the system.

The display resolution of your monitor should be set to 800x600 pixels. Smaller monitors (under 17 inches) may require the use of scroll bars to see all the fields.

To ensure readability, make sure the text size is medium. To do this, click **on** View>Text Size>Medium. In addition, encoding should be West-European (Windows). Click on View>Encoding>West European (Windows).

#### 1.3 Technical Problems

For technical problems, please call the Help Desk at (888) 634-6824. Technical problems may include:

- You are unable to log on to the application.
- You receive an error indicating that the web site is not responding.
- The application is not responding.
- The application is taking an unusually long time to process a request.
- Your log on password does not work.
- You are unable to access the application.



## 2 – LOGIN SCREEN



#### Click on "Please Login" link.

#### **USER LOG-IN**

Enter the hyperlink:

http://www.penskelogistics.com

On main page, click on

#### "Logistics Account Login" link on lower right of page.

PENSKE	Dedication at every turn.		Logistics	Home   Contact			-
Find a Truck 🖌	Moving Supplies and Tips 🖌	Lease and Maintenance 🖌	Logistics Solutions 🖌	Locations 🖌	Careers 🖌	Why Penske 🖌	
					Set Se	lect Language 🖌	

#### Looking for the Right Tool to Access Your Network?

Who We Are	Your Gateway to Supply Chain Control	CSCMP Global Conference Sponsorship
Global Solutions	If you already have an account, <u>please login</u> .	-1
Industry Experience	Our Internet portal uses global logistics technology to provide our	$\cap \cap \cap$
Case Studies	customers and business partners with on-demand access to their key operational and account information. To better protect information.	LEARN LEAD SUCCEED
Customer Tools	we recently enabled a new security login screen.	
	You will need your single sign-in (SSO) User ID or password to login.	ANNUAL GLOBAL
	If you are unable to locate this information, please contact your Penske carrier sourcing or load planning representative. If you believe you have reached this page in error or you are unable to reach your Penske carrier sourcing or load planning representative, please contact the Penske	CSCMP SEPTEMBER 26-29
	Help Desk at 1-888-634-6824.	OFFICIAL SPONSOR

### PENSKE

## Login Screen

PENSKE My Penske Login	Single Sign On A T
Penske Logistics SSO Password Reset SSO Account Modifica	tion
Please enter your credentials for Penske SSO	
Please Log In >> SSO User ID: Password: Login	When prompted, enter User ID and password to login.
If you need immediate assistance you may contact the Penske Logistics Help Desk at 1-888-634-6824. Important Notice for Windows <sup>®</sup> Internet Explorer <sup>®</sup> 7 Users: At this time, Windows <sup>®</sup> Internet Explorer <sup>®</sup> 7 is not	
supported by Penske's websites. Therefore, Penske only recommends using previous versions of Windows® Internet Expl with our sites until further notice.	PENSKE Dedication at every turn.
TERMS OF USE	Penske Logistics
You are attempting to enter a Penske Truck Leasing computer and/or information resource and to access Penske informa (collectively "Penske Systems and Information") which are private. Access to the Penske Systems and Information is restricted to authorized persons and is governed by all applicable laws.	Online tools get the job done.
The Penske Systems and Information may not be used for any unlawful purpose. Penske Truck Leasing reserves the righ the full extent allowable under law, to electronically monitor access to and use of the Penske Systems and Information without any further notice or warning, and to use information obtained from monitoring in any manner including, without limitation, in civil litigation and in criminal litigation.	Your Gateway to Supply Chain Control The Penske Logistics Supply Chain Systems Internet Portal uses global logistics technology to provide our customers and business partners with on-demand access to key operational and account information. Below are the various online tools you can access through the portal.
Your usage of the Penske Systems and Information constitutes your consent to monitoring by Penske Truck Leasing. Unauthorized use of the Penske Systems and Information is prohibited and may subject you to prosecution.	Transportation Carrier Tools
Your User ID and Password are for your use only. Do not share your User ID and Password with any other party. If you b that another party has knowledge of your User ID and Password, contact Penske Internet Security immediately at <u>secur</u>	Access real-time load tendering and status reporting       Use all Penske Logistics services through one         from the Penske Logistics Transport Management       convenient, user-friendly portal designed for         System:       transportation carriers:         Carrier Status Reporting.       Carrier Central.
	Customer and Business Partner Tools
	Report and track defects requiring corrective action to Work with all Penske Logistics services and operational information through one convenient, user-friendly <u>System (CARS)</u> .
Click on "Transportation Portal" link on right of the page.	Use all distribution center management applications Update scheduled and actual delivery dates and times through one convenient, user-friendly portal: <u>Global</u> in addition to other operational information: <u>Order link</u> .
	Develop and access operational reports, including reports produced from our data warehouse: <u>Reporting</u> Services. Check real-time updates and gain visibility of orders, routes, estimated times of arrival and proof of delivery: <u>Supply Chain Window</u> .
	Use your TM SSO-enabled account to search loads or Search shipments, obtain rates and inquire on load tenders: <u>Transportation Management Services</u> . (for converted TM SSO-enabled User IDs only) <u>Transportation Management Services</u>
	Create and update transportation orders, check status of orders and utilize a routing guide to assist in the management of transportation orders: <u>Transportation</u> <u>Portal</u> .

## **3 - ORDER ENTRY SCREEN**

The order entry screen is the default screen when the user logs in to the Transportation portal.

ZF 🕨	15 miles		Select Language/Locale 🕨
Order Processin	ng 🕨 Tracking		
		Order Entry Form(* denotes required	field)
OPTIMIZATION SI MISSED OPTIMIZ RULES. WHEN SHIPPING DIMENSIONS OF I If specialized equ	CHEDULE (1200E M-F). MON FOR WED; T ATION CUTOFF? PLEASE INSERT YOUR S RACKS, SPECIFY "RACKS" AS THE "CON 48°45°90 INCHES EACH, SHOULD SHOW uipment is required (flatbed, step-deck, o	JE FOR THU; WED FOR FRI; THU FOR SAT, SUN OR MON; FRI FO HIPMENT NOW. THE SHIPMENT WILL STILL BE LOAD PLANNE TAINER TYPE" AND PROVIDE THE DIMENSIONS OF EACH RAC QUANTITY: 15, DIMS: 48*45*90, STACK FACTOR: 1). Ptc.), call (877) 805-1567 to schedule your truck.	OR TUE. ED AND TENDERED ACCORDING TO ZF'S BUSINESS K STACK (E.G. 15 STACKS OF RACKS, WITH THE
D Origin *	Select	▼ Destination *	
Shipment Ready Date Time Pickup to	y x 5/31/2013 M/d/yyyy x 5/31/2013 M/d/yyyy M/d/yyyy	0 Delivery from * 5/31/2013 M/d/yyyy 0 Required * 5/31/2013 M/d/yyyy Time M/d/yyyy	3 09 V 00 V 3 IIII 16 V 00 V
X 1 Quantity 0 Stack Fac	* Weight(lbs) * Container Type * Freigh 0 50 Cla ctor*	t Class * Length (In) * Width (In) * Height (In) * H Iss ▼ 0 0 0 0	lazardous * No ↓ 2 3 4 1 2 3 4
Add Contai	iner Type		
Freight Term	*	Notes	
Freight Term Purchase Order I Bill of Lading Nur Trailer Number	Number*		*
			🕐 Reset 🛛 🚱 Submit



### Language selection

The language on the portal can be changed by selecting the language on the top right hind corner.

ZF 🕨	A STATE		Select Language/Locale
Order Processing 🕨	Tracking		Deutsch English - US Español - México Español - España
		Order Entry Form(* denotes required field)	Français Italiano





## Origin and destination

The Origin will be defaulted to the supplier's location ID.

If the supplier ships only to one location the destination will get auto-populated





The destination field will show options for only the locations which are pre-set as destinations. If the required destination is not available send an e mail to ZF@penske.com.



### Pick up and delivery dates

ZF 🕨

Order Processing

Tracking

After selecting origin and destination, enter the Ready Date and time. This is the earliest time the material will be ready for pickup.

Note: For locations whose releases come across as a 'must ship on' date, this field must be populated with that date.



Today: May 31, 2013 OPTIMIZATION SCHEDULE (1200E M-F). MON FOR WED; TUE FOR THU; WED FOR FRI; THU FOR SAT, Add Container T MISSED OPTIMIZATION CUTOFF? PLEASE INSERT YOUR SHIPMENT NOW. THE SHIPMENT WILL STILL BE LOAD PLANNED AND TENDERED ACCURUING TO LF'S BUSINESS RULES. WHEN SHIPPING RACKS, SPECIFY "RACKS" AS THE "CONTAINER TYPE" AND PROVIDE THE DIMENSIONS OF EACH RACK STACK (E.G. 15 STACKS OF RACKS, WITH THE DIMENSIONS OF 48\*45\*90 INCHES EACH, SHOULD SHOW QUANTITY: 15, DIMS: 48\*45\*90, STACK FACTOR: 1). If specialized equipment is required (flatbed, step-deck, etc.), call (877) 805-1567 to schedule your truck.

 $\overline{\mathbf{TF}}$ 

D Origin *	AAA SALES AND ENGINEERING - OAK CREEK-ZF33182 AAA SALES AND ENGINEERING - OAK CREEK 1120 W NORTH BRANCH DR OAK CREEK WI 53154 USA	Destination *	ZF GAINESVILLE WAREHOUSE LLC-ZFGAINESV ZF GAINESVILLE WAREHOUSE LLC E 1245 PALMOUR DRIVE GAINESVILLE GA 30501 USA	/ILLEWH
Shipment Read Date/Time	y <b>5</b> /31/2013	Required Delivery Date/Time	5/31/2013 Ⅲ 16 ▼ 00 ▼	
X 1 Quantity 0 Stack Fa	* Weight(lbs) * Container Type * Freight Class * Length (In) * Wid 0 50 Class  0 0 ctor*	lth (In) * Height (In) *	Su Mo Tu We Th Fr Sa 28 29 30 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 <b>31</b> 1 2 3 4 5 6 7 8	4 3 4 2 3 4 1 2 3 4
Freight Term		Notes	Today: May 31, 2013	*

For those locations whose releases come over with a 'must arrive on' date, this field must be populated with that date and the need-by time requested by the consignee.

Note: For locations whose releases come across as a 'must ship on' date, this field will not be visible

(Penske's transit time from ship on date matches ZF's)

### Container detail:

#### Enter the container detail:

Quantity (total # of pallets), Weight (in pounds), Container type (select from drop-down), Freight Class (select from drop-down), Dimensions of each pallet (in inches), Hazmat - Yes/No, and Stack ability factor (how tall can the pallets be stacked on top of one another).

X 1       Quantity * Weight(lbs) * Container Type * Freight Class * Length (In) * Wi         0       0         Stack Factor*       0	dth (In) * Height (In) * 0	Hazardous *	4 34 234 1234
Add Container Type	Notor		
	Notes		
Freight Term 🗸 🗸			<b>^</b>
Purchase Order Number*			
Bill of Lading Number			
Trailer Number			
			-
		🛞 Reset	😵 Submit
		-	•

Quantity*     Weight(lbs)*     Container Type*     Freight Cl.       0     0     -     50 Class	ass* Length (In) * Width (In) ▼ 0 0	* Height (In) * Hi 0 Y	azardous * ∕es ▼
Proper shipping name * Hazard class * UN/NA Identi Stack Factor*	ification Number * Packing group *	IMO Classification Tunnel R	4           estriction         3           2         3           1         2         3
Add Container Type	Notes		
Freight Term * 👻			A
Purchase Order Number*			
Bill of Lading Number			
Frailer Number			
			Ψ.
		😵 Reset	😵 Submit

If the Hazardous option is selected as 'Yes', the portal will show mandatory Hazmat information fields.



lazardous
No 🔻



If there are multiple types of containers of differing dimensions or Stack ability, click on 'Add Container'. A new block of container information gets added to the screen. An extra container can be removed by clicking on the "X" sign on the container screen.

## Shipper Reference #s

ZF/Supplier specific reference #s:

Freight term: Select either Prepaid or Collect

**Purchase Order Number**: Enter the purchase order number pertaining to your release in this field.

**Bill of Lading Number:** If BOL number is known at time of order entry, enter here; if not, leave blank

Trailer Number: If trailer number of carrier is known at time of order entry,

enter here; only applicable to those locations with dropped trailers.

**Notes:** Enter any comments you would need either Penske, ZF, or the carrier to be aware of; likewise, enter any additional PO#s on the order if more than one.

After all the required data is entered, the user needs to click on **Submit** at the bottom of the screen to move order summary.





### Order summary:

- The e mail address can be changed using the Edit Address field if the user is not the contact for any questions/clarification on the order. Multiple e-mail addresses can be updated separated by ";".
   Phone # can be updated too
- If the shipment detail needs to be modified, click on 'Modify' at the top or bottom of the page to return to the order entry screen (OR) click on 'Accept' at the top or bottom of the page to submit the shipment into Penske TM

	Shipment Record	Shipment Summary	Print
	Press ACCEPT to create	order or MODIFY to make changes	
		🚱 Modify 🔇 Accept 🌍 Save as a Template	
hipping	ZF33182	Shipping To ZFGAINESVILLEWH	
rom	AAA SALES AND ENGINEERING - OAK CREEK	ZF GAINESVILLE WAREHOUSE LLC	
	1120 W NORTH BRANCH DR	1245 PALMOUR DRIVE	
	OAK CREEK WI 53154 USA	GAINESVILLE GA 30501 USA	
hipment R	eady Date Time 6/5/2013 8:00:00 AM		
		Required Delivery Date Time 6/7/2013 4:00:00 PM	
1 Quantity 25	V Weight(Ibs) Container Type Freight Class Lt	Required Delivery Date Time 6/7/2013 4:00:00 PM       ingth (In)     Haight (In)       Width (In)     Height (In)     Hazardous       36     no     no	
1 Quantity 25 Stack Fact reight Ter ill of Ladir	r Weight(Ibs) Container Type Source S	Required Delivery Date Time 6/7/2013 4:00:00 PM	
Quantity 25 Stack Fact reight Ter ill of Ladir otes Comn	Weight(Ibs)     Container Type     Freight Class     L4       35000     Pallets     50     48       or: 2     COLLECT     Purchase Order Number       rg Number     Trailer Number	Required Delivery Date Time 6/7/2013 4:00:00 PM	
1 Quantity 25 Stack Fact reight Ter ill of Ladir otes Comn	Weight(Ibs) Container Type 50 Freight Class 42 5000 Collect Pallets Type 50 Freight Class 42 42 50 Freight Class 42 42 50 Freight Class 42 42 50 Freight Class 42 50 F	Required Delivery Date Time 6/7/2013 4:00:00 PM	
Quantity           25           Stack Fact           reight Ter           ill of Ladir           otes Comm           ease verify           lit Address	Weight(lbs)       Container Type       Freight Class       L4         35000       Pallets       50       44         or: 2       COLLECT       Purchase Order Number       44         Ig Number       Trailer Number       1       1         thetas TEST SHIPMENT       50       50       1         the contact information *       50       50       50	Required Delivery Date Time 6/7/2013 4:00:00 PM	
1 Quantity 25 Stack Fact reight Ter ill of Ladir otes Comn ease verify lit Address none Numbe	Weight(lbs)       Container Type       Freight Class       L4         35000       Pallets       50       L4         or: 2       COLLECT       Purchase Order Number         rg Number       Trailer Number         the contact information       Image: Container Stepse St	Required Delivery Date Time 6/7/2013 4:00:00 PM	
1 Quantity 25 Stack Fact reight Ter ill of Ladir otes Comm ease verify lit Address none Number	Weight(lbs)       Container Type       Freight Class       L4         35000       Pallets       50       44         or: 2       COLLECT       Purchase Order Number         rg Number       Trailer Number         the contact information       1         ar       John.Wolfe@Penske.com	Required Delivery Date Time 6/7/2013 4:00:00 PM         angth (In)       Width (In)         45       36         123456	

## **Order Confirmation:**





## Order Confirmation E-mail:

Upon successful submission of the order the user creating the order will get a confirmation e mail.

To: ON NOT REPLY	(Penske) Penske)	Sent: Fri 5/31/2013 11:28 AM
Cc		
Subject: [Prod] Transpor	tation Management Confirmation - Shipment Description: ZFGP2606846	=
Thank you for using Pe	enske Transportation Portal.	63 •
Order Number ZFGF	2606846	
Created Date: 05-31-2	013 11:23:01 EST	
Your order with refere	nce as mentioned in this e-mail has been received and will be processed. You can review or update your order via link https://www.penskelogistics.net/ec/TransPortal/	
Origin :		
ZF33182		
AAA SALES AND E	NGINEERING - OAK CREEK	
Destination :		
ZFGAINESVILLEW	H	
ZF GAINESVILLE V	VAREHOUSE LLC	
Ship Date :	2013-06-05108:00:00	
Delivery Date :	2013-06-07116:00:00	
Order Type :		
Requestor Name :	(600127117)Johnathen Wolfe	
Requestor Phone/Ema	il : / <u>John.Wolfe@Penske.com</u>	
Product Weight :	35000.0	
Product Volume :	2727000.0	
Container Count :	25	
Urgent Flag :	N	
THIS IS BEING SEN	IT FROM AN UNMONITORED MAILBOX. PLEASE DO NOT REPLY TO THIS EMAIL.	



## Ship Notification E-mail:

When Penske assigns a load # and carrier to an order, the contacts updated in Penske's system will receive a ship notification e-mail with order detail, Penske load #(to be printed on the BOL) and carrier assigned.

Ship Notification ZF									
						Date prepare Email sent to	d: 5/28/2013 :	5:03:07 PM	
Attention: SHIP	PING/REC	EIVING							
Location Code: Location Name Location Addre If you have any ques IF YOUR LOAD WWW.FEDEX.C ZF LEMFORDER LLC ZF LEMFORDER NEW ZF INDUSTRIES LLC ZF INDUSTRIES LLC	E ZF3 E FN9 ESS: 116 MIL Stions or cond IS ROUTE COM - DUNCAN, 1 TON - NEWTO - GAINESVIL - GAINESVIL	B67864 ST - MILA 517 STATI AN, OH 4 cerns regard D SMALL 91 PARKWA ON, 1570 EA LLE, 1261 PA	N E ROUTE 13 4846 <i>parcel, s</i> Y West, DUNG ST P STREET I MUMOUR DRIVE SELE, 1245 PA	3 ation published he SUPPLIER IS CAN, SC 29334; A EXTENSION, NEW E, GAINESVILLE, C LMOUR DRIVE, SU	ere, please call your Penske <b>RESPONSIBLE FOR /</b> CCOUNT NUMBER 22839560 TON, NC 28658; ACCOUNT N 5A 30501; ACCOUNT NUMB JITE E, GAINESVILLE, GA 30	Load Planner at 877-805-1567. <b>ARRANGING PICKUP W</b> 9. NUMBER 337120709. ER 111415072. 0501; ACCOUNT NUMBER 1114	ITH FEDEX GROUND A	AT 800-GO-FE	DEX OR
ZF WIND POWER GA	INESVILLE LI	LC - GAINES	SVILLE, 1925 I	NEW HARVEST DR	IVE SW, GAINESVILLE, GA Outbound	30507; ACCOUNT NUMBER 147	7176805.		
Ship date         BO           APPOINTMENT:         /00           05/28/2013         08:00	DL# / PO# 055007810	Hazmat No	Penske Load ID 17267712	Shpm Desc ZFGP2601448	Carrier HMES - USF HOLLAND	Load Dest ZFGRAYCOURT - ZF TRANSMISSIONS GRAY COURT LLC 2846 OLD N. LAURENS ROAD GRAY COURT, SC 29645	Shpm Dest ZFGRAYCOURT - ZF TRANSMISSIONS GRAY COURT LLC 2846 OLD N. LAURENS ROAD GRAY COURT. SC 29645	Delivery date APPOINTMENT: 05/30/2013 07:00	Weight 150



## 3.1 - Templates:

## Saving templates:

Click on **Save Template** option if the user wants to reuse order structure. A Pop box will come up with an option to type the Search name. Type the Search name in the Enter a Name to Create a New Template field and click on **Save**.



ZF	All and a second second		<u>7</u> E		
Order Proces	sing  Tracking				
	Update Order -ZFGP26	06846 Shi	pment Summa	ary	Pri
	Press ACCEPT to cr	reate order or MOE	DIFY to make ch	anges	
		😵 Modify	Accept	📀 Save as a Template	
	Select an Existing Template to Overwrite			▼ Overwrite	7
	OR Enter a Name to Createa New Template	ZF Template		Save Cancel	
	Template ZF Template has been saved.				

Portal will generate a message that the Template is saved.



S

## Using Saved Templates:

To use saved templates, move the mouse pointer on **Order Processing** to see the drop down. Select **Template**.





Order Processing 
Tracking

Use a template (* denotes required field)		4	
P All other trade	20/20 Template Friday Template Gray Court KAPEC Dunnage Holiday City Gray Court Hypro Template Netform Paragon Thursday SSI CHARLOTTE Thursday Shipment ZF Template		ske Logistics gos are the pr Truck Leasing the property

Select the required template form the Use a template drop down. The shipment detail will come up. Edit the required fields(Date, pieces, reference #s,...) and click on **Submit** to go to Shipment summary screen.



## 3.2 - Search for orders created



	Total Records: 156			Displaying from: 1 to 10						Page Size: 10 👻 🛣			
	Shipment Tracking #	Skakus:	Weight	Pickup From	Pickup To	Delivery From	Delivery To	Origin Location	Destination Location	Load Id	Carrier	User History	
۵	ZFGP1840765	Completed	30525	7/9/2012 11:00:00 AM	7/9/2012 11:59:00 PM	7/10/2012 8:00:00 AM	7/10/2012 12:00:00 PM	ZF33182 - AAA SALES AND ENGINEERING - OAK CREEK	ZFGAINESVILLE - ZF INDUSTRIES LLC - GAINESVILLE	14739853	RBTW	History	
6	ZFGP1847114	Completed	21075	7/11/2012 11:00:00 AM	7/12/2012 11:59:00 AM	7/11/2012 11:01:00 AM	7/12/2012 12:00:00 PM	ZF33182 - AAA SALES AND ENGINEERING - OAK CREEK	ZFGAINESVILLEWH - ZF INDUSTRIES LLC - GAINESVILLE C/O MUGELE	14761994	RBTW	History	
۵	ZFGP1860841	Completed	21075	7/18/2012 11:00:00 AM	7/19/2012 9:59:00 AM	7/18/2012 11:01:00 AM	7/20/2012 4:00:00 PM	ZF33182 - AAA SALES AND ENGINEERING - OAK CREEK	ZFGAINESVILLEWH - ZF INDUSTRIES LLC - GAINESVILLE C/O MUGELE	14808267	RBTW	History	
6	ZFGP1870834	Completed	19670	7/22/2012 8:00:00 AM	7/23/2012 3:59:00 PM	7/22/2012 8:01:00 AM	7/23/2012 4:00:00 PM	ZF33182 - AAA SALES AND ENGINEERING - OAK CREEK	ZFGAINESVILLEWH - ZF INDUSTRIES LLC - GAINESVILLE C/O MUGELE	14846823	RBTW	History	
۵	ZFGP1875804	Completed	25290	7/25/2012 11:00:00 AM	7/26/2012 3:59:00 PM	7/25/2012 11:01:00 AM	7/26/2012 4:00:00 PM	ZF33182 - AAA SALES AND ENGINEERING - OAK CREEK	ZFGAINESVILLEWH - ZF INDUSTRIES LLC - GAINESVILLE C/O MUGELE	14862180	RBTW	History	
6	ZFGP1885727	Completed	11240	7/30/2012 8:00:00 AM	7/30/2012 3:59:00 PM	7/30/2012 8:01:00 AM	7/30/2012 4:00:00 PM	ZF33182 - AAA SALES AND ENGINEERING - OAK CREEK	ZFGAINESVILLEWH - ZF INDUSTRIES LLC - GAINESVILLE C/O MUGELE	14897218	RBTW	History	
۵	ZFGP1892132	Completed	9835	8/1/2012 10:00:00 AM	8/3/2012 9:59:00 AM	8/1/2012 10:01:00 AM	8/3/2012 10:00:00 AM	ZF33182 - AAA SALES AND ENGINEERING - OAK CREEK	ZFGAINESVILLEWH - ZF INDUSTRIES LLC - GAINESVILLE C/O MUGELE	14921153	HMES	History	
85.	7001000100	Construction of	35300	8/3/2012	8/6/2012	8/3/2012	8/6/2012	ZF33182 - AAA SALES	ZFGAINESVILLEWH - ZF INDUSTRIES	14033505			

The shipment search will come up. Shipments can be searched by supplier's location. Pickup from/to Date and Shipment tracking # (the confirmation # created during order entry). All the shipments created with the current status, Load #, Carrier, Origin and Destination details will show up.

## 3.3 - Modify orders created

Orders already created can be modified until they are in-transit. Any change to an order needs to be communicated to Penske.



## **Duplicate Order:**



### **Cancel Order:**

Any order cancellations need to be communicated to Penske.



### Ca

Cancel Order - continued:	Order Processi	ng   Tracking	<u> </u>		00,00
		Shipment Record	I Shipment Summ	ary	Print
		Press CANC	EL to cancel shipmentZFG	P2606846	
			Wodily		
The Shipment summary screen will come up.	Shipping From	ZF33182 AAA SALES AND ENGINEERING - OAK CREE	Shipping To	ZFGAINESVILLEWH ZF GAINESVILLE WAREHOUSE LLC	
		1120 W NORTH BRANCH DR		1245 PALMOUR DRIVE	
Click on <b>Cancel</b> at the top or bottom of the screen		USA		USA	
to cancel the order					
to cancel the order.	Shipment Re Pickup to	ady Date Time 6/5/2013 8:00:00 AM 6/7/2013 3:59:00 PM	Delivery from Required Del	m 6/6/2013 8:01:00 AM livery Date Time 6/7/2013 4:00:00 PM	
	Freight Term Bill of Lading Notes Comm Please verify t Edit Address * Phone Number Fax Number	n COLLECT Purchase Order N g Number Trailer Number ents TEST SHIPMENT the contact information *	umber 123456		
		Press CANC	EL to cancel shipmentZFG	P2606846	
	e e			7	
Order Processing  Tracking		Portal	will generate a	confirmation message with	the
Order [ZFGP2606846] has been successfully su	for Cancel. Order	tracking # canc	elled.		
Please write down the number for reference.					



## **4 - KEY NOTES**

- All orders need to be entered into the portal no later than 2 business days prior to ship date, by 12:00EST.
  - Example: for an order shipping out on Friday, the order must be entered into the portal by Wednesday 12:00EST.
  - If shipping with less than 2 business days lead time, please notify <u>zf@penske.com</u> once order is entered with any special directions/shipping requirements and order number.
- The Penske load ID (located on the ship notification) needs to printed somewhere on the BOL.
- All changes in order information need to be communicated to Penske, in addition to being updated in the portal.
- If your small parcel order is shipping FedEx Ground (SCAC: FDEG), you will need to call FedEx Ground to schedule your pickup.
- If you are a Mexican shipper and your ship notification states FedEx as the carrier (SCAC: FXFE), you will need to call FedEx to schedule your pickup.
- If freight is an expedite, follow plant routing direction.
- If you ever have any questions, please contact Penske.



## **5 - CONTACT INFORMATION**

If you have any questions once you review this document, please contact the Penske Load Planning Team by phone or email below.

Load Planning Team:

ZF@penske.com

US Toll free: (877) 805-1567



