


Appendix 3: Logistics service provider for the ZF Group

Country	Forwarder	Name	Function	Hotline	Telefax	E-mail
Germany <i>(all plants / except plant Passau, Thyrnau and Friedrichshafen)</i>	Geis Transport und Logistik GmbH, Gochsheim	Shipment notification / order acceptance		+ 49 9721 6441-98106	+ 49 9721 6441-910	auftragsannahme.goh@geis-group.de
		Scheduling domestic transport			+ 49 9721 6441-920	dispo-fv.goh@geis-group.de
		Scheduling local transport			+ 49 9721 6441-912	dispo-nv.goh@geis-group.de
		Helmut Blanke	ZF Key Account Branch manager	+ 49 9721 6441-215 + 49 176 14801264	+ 49 9721 6441-99216	helmut.blanke@geis-group.de
		Marc Schön	Head of Branch Office	+ 49 9721 6441-210 + 49 151 14850724	+ 49 9721 6441-99210	marc.schoen@geis-group.de
		Frank Stokowy	Site management Wuppertal	+ 49 202 257962-10 + 49 151 42220177	+ 49 202 257962-28	frank.stokowy@geis-group.de
		Frank Seifert	Head of Disposition	+ 49 9721 6441-412	+ 49 9721 6441-920	frank.seifert@geis-group.de
		Jens Hemkemeyer	Disposition site Wuppertal	+49 202 257962-11 +49 151 42220178	+ 49 202 257962-28	jens.hemkemeyer@geis-group.de
		Mathias Jokisch	Team leader: Shipment notification & Customer Service	+ 49 9721 6441-312 +49 151 14850734	+ 49 9721 6441-910	mathias.jokisch@geis-group.de
		Christoph Hacker	Claims Management	+ 49 9721 6441-212	+ 49 9721 6441-99212	christoph.hacker@geis-group.de
		Melanie Graf	Head of empties management	+ 49 9721 6441-564	+ 49 9721 6441-900	melanie.graf@geis-group.de


Appendix 3: Logistics service provider for the ZF Group

Country	Forwarder	Name	Function	Hotline	Mobile (M) / Emergency (N)	E-Mail
Germany <i>(for plant Passau and Thyrnau only)</i>	DB Schenker AG, Eging	Shipment notification / order acceptance		+49 8544 9610 444		zf.passau@dbschenker.com
		Rajko Stojanovic	Branch manager	+49 8544 9610 100	+ 49 160 97408776 (M)	rajko.stojanovic@dbschenker.com
		Thomas Roll	Head of project ZF	+49 8544 9610 200	+ 49 160 97486488 (M)	thomas.roll@dbschenker.com
		Gertraud Göttinger	Head of domestic transport	+49 8544 9610 240	+ 49 152 37468749 (E)	gertraud.gottinger@dbschenker.com
		Stephan Traxinger	Disposition domestic transport	+49 8544 9610 241	+ 49 152 37468749 (E)	stephan.traxinger@dbschenker.com
		Iryna Ilina	Disposition domestic transport	+49 8544 9610 242	+ 49 152 37468749 (E)	iryna.ilina@dbschenker.com
		Jessica Ciesla	Emtpies Management	+49 8544 9610 280		jessica.ciesla@dbschenker.com
		Christian Fuchs	Head of local transport	+49 8544 9610 230		christian.ci.fuchs@dbschenker.com
		Hans Schneider	Disposition local transport	+49 8544 9610 231		hans-juergen.schneider@dbschenker.com
		Christian Thieringer	Head of customer service / billing	+49 8544 9610 300		christian.thieringer@dbschenker.com
		Customer Service		+49 8544 9610 444		zf.passau@dbschenker.com
		Nathalie Dorn	Billing	+49 8544 9610 265		nathalie.dorn@dbschenker.com


Appendix 3: Logistics service provider for the ZF Group

Country	Forwarder	Name	Function	Hotline	E-Mail
Germany (updated 01.08.2024) <i>(for plant Friedrichshafen only)</i>	DHL Freight GmbH, Weißenhorn	Christian Lingnau	Daily Ops PTL / FTL (NTBO), Team Leader	+49 7309 928 271	ZF.NL52@dhl.com
		Xenia Kowalczyk	Daily CS (Customer Service)	+49 7309 928 150	ZF.NL52@dhl.com
		Ann-Kathrin Mielinger	Daily CS (Customer Service)	+49 7309 928 272	ZF.NL52@dhl.com
		Uwe Heinrich	Daily IT / FCM	+49 2283 7788 734	uwe.heinrich@dhl.com
		Ralf-Uwe Hildebrand	Escalation Level 1 (Head of Control Tower ZF)	+49 7309 928 300	Ralf.Hildebrand@dhl.com
		Sascha Mikleusevic	Escalation Level 2 (Niederlassungsleitung)	+49 7309 928 400	sascha.mikleusevic@dhl.com
		Sabine vom Weg	Accounting	+49 2283 7788 129	sabine.vom_weg@dhl.com
		Isabella Spampinato	Pallet Management	+49 7309 928 252	isabella.spampinato@dhl.com
Turkey <i>(only Region Bursa ZIP Code 16000-16999)</i>	EKOL	Shipment notification / order acceptance			zf@ekol.com
		Efkan Türkoglu	Manager * Customer Service	+ 90 506 5643474	efkan.turkoglu@ekol.com


Appendix 3: Logistics service provider for the ZF Group

Country	Forwarder	Name	Function	Hotline	Telefax	E-Mail
CH & LI	Transco Süd, Kreuzlingen	Shipment notification / order acceptance				zf-sw@customer.transco.eu Service-singen@de.transco.eu
Italien ²		Cornelia Reichegger	Disposal & Customer Service Desk	+49 7731 99601 704	+49 7731 99609 704	Erfassung_singen@de.transco.eu Cornelia.reichegger@de.transco.eu
		Winfried Mohr	Head of Invoicing/ Credit note procedure	+49 7731 99609 801	+49 7731 99609 801	winfried.mohr@de.transco.eu
		Jürgen Musiol	Packaging Management	+49 7731 99609 511	+49 7731 99609 511	Juergen.musiol@de.transco.eu
		Marko Mustapic	Sales Manager	+49 (7731) 9960 1997 +49 175 9341852		marko.mustapic@de.transco.eu
Italien ³	Transco Süd, Singen	Shipment notification / order acceptance				zf-sw@customer.transco.eu
		Birgit Bürgin	Customer Service	+49 (7731) 9960 1901		birgit.buergin@de.transco.eu
		Cornelia Reichegger	Disposal & Customer Service Desk	+49 (7731) 9960 1704		cornelia.reichegger@de.transco.eu
		Marco Stöwe	Fowarding Manager	+49 (7731) 9960 1130 +49 171 2950672		marco.stoewe@de.transco.eu
		Marko Mustapic	Sales Manager	+49 (7731) 9960 1997 +49 175 9341852		marko.mustapic@de.transco.eu

² only plant Friedrichshafen: Transco

³ all other plants: Transco

⁴ for plant Witten, Schwerte, Passau and Thyrnau only: Lagermax (see page 10)


Appendix 3: Logistics service provider for the ZF Group

Country	Forwarder	Name	Function		Hotline	E-mail
United Kingdom and Ireland	NTG Road GmbH		Export to GB und IE Import from GB und IE	Shipment notification		zfuk@ntgroad.de
		André Abstins	Branch Manager	Im Eskalationsfall	+49 209 883 07 213	aab@ntgroad.de
		Kai Flecken	Branch Manager	Im Eskalationsfall	+49 209 883 07 236	kfl@ntdroad.de
		Daniel Scharpe	Logistics planner		+49 209 883 07 233	dsc@ntgroad.de
		Sven Wirths	Implementation Manager	Escalation	+49 209 88307-263	swi@ntgroad.de
France	DHL Freight GmbH		DHL Control Tower	First point of contact (requests, claims, transport orders)	+49 (0)8932101720	zf.servicecenter@dhl.com
		Sebastian Böck	Manager Operation Services	1st Escalation	+49 (0)8932101723	sebastian.boeck@dhl.com
		Marco Paschka	Head of Operations & Customer Service	2nd Escalation	+49 (0)8932101765	marco.paschka@dhl.com
Spain	Rhenus Logistics S.A.U.	Andoni Izquierdo	Steering Committee Road Iberia		+34 943 639 544	andoni.izquierdo@es.rhenus.com
		Carlos Lopez	Key Account Manager ZF (Iberia)		+34 943 665 973	carlos.lopez@es.rhenus.com


Appendix 3: Logistics service provider for the ZF Group

Country	Forwarder	Name	Function	Telephone	Mobile	E-Mail
Portugal (if Freightpayer in Germany) Spain (only for the ZIP codes 15,36,27,32,33,39,48,20,01,31,26,24,34,09, 49,47,40,42,37,05,28,19,16,45,10 and 06)	Rhenus Logistics S.A.U. - IRUN		Shipment notification			zf.iru@es.rhenus.com
		Matthieu Colas	Branch Manager	+34 943 639 553	+34 658 831 813	matthieu.colas@es.rhenus.com
		Ignacio Eguiguren	International Traffic Manager	+34 943 639 556	+34 658 831 855	ignacio.eguiguren@es.rhenus.com
		Yolanda Navarro	Team Leader Northbound Traffic	+34 943 639 549	+34 661 219 840	yolanda.navarro@es.rhenus.com
		Jose Miguel Franco	Operations Northbound	+34 943 319 095		josemiguel.franco@es.rhenus.com
		Lorena Diez	Operations Northbound	+34 943 319 081		lorena.diez@es.rhenus.com
		Asier Arriaga	Team Leader Southbound Traffic	+34 943 639 554	+34 658 831 864	asier.arriaga@es.rhenus.com
		Corentin Nicolas	Operations Southbound	+34 943 319 080	+34 628 576 339	corentin.nicolas@es.rhenus.com
		Iker Velasco	Operations Southbound	+34 943 319 092		iker.velasco@es.rhenus.com
		Yolanda Sanchez	Quality & Insurance Dpt	+34 943 639 590	+34 661 220 155	yolanda.sanchez@es.rhenus.com
		Martin Uranga	Invoicing & Accounting	+34 943 639 564		martin.uranga@es.rhenus.com


Appendix 3: Logistics service provider for the ZF Group

Country	Forwarder	Name	Function	Telephone	Mobile	E-Mail
Spain (only for the ZIP codes 17,08,25,43,22,50,44,12,46,03,02,13,30, 21,41,11, 14,29,23,18,04 and 07)	Rhenus Logistics S.A.U. - Barcelona		Shipment notification			zf.bcn@es.rhenus.com
		Sancho Lopez	Branch Manager	+34 93 600 1520	+34 630 629 769	sancho.lopez@es.rhenus.com
		Fabian Dramis	International Traffic Manager	+34 93 600 1525	+34 675 298 404	fabian.dramis@es.rhenus.com
		Felipe Bernet	Team Leader Operations	+34 93 600 1742	+34 607 990 181	felipe.bernet@es.rhenus.com
		Alan Lopez	Operations	+34 93 600 1579		alan.lopez@es.rhenus.com
		Manuel Rosa	Operations	+34 934 797 778		manuel.rosa@es.rhenus.com
		Guillermo Rossini	Quality & Insurance Dpt	+34 934 797 774	+34 675 298 403	siniestros.bcn@es.rhenus.com
		Marcelo Herms	Invoicing & Accounting	+34 93 479 89 30	+34 658 831 827	marcelo.herms@es.rhenus.com


Appendix 3: Logistics service provider for the ZF Group

Land	Spedition	Name	Funktion		Hotline	E-Mail
Portugal (if Freightpayer in Portugal)	Torrestir Transitários					
		Silvia Ribeiro	Operational Key Account		+351 912 529 724	Silvia.ribeiro@torrestir.com
		Diana Reis	Operational Back-up		+351 229 999 050	Diana.reis@torrestir.com
		Joao Paulo	Overland and Key Account Manager		+351 912 529 709	Joao.paulo@torrestir.com
		Magalys Cordeiro	Accounting		+351 229 999 050	magalys.cordeiro@torrestir.com
		Rute Simao	Financial Manager		+351 917 794 508	Rute.simao@torrestir.com
		Helder Silva,	Sales Manager for ZF and Managing Director		+351 967 044 761	Helder.silva@torrestir.com



Appendix 3: Logistics service provider for the ZF Group

Land	Freight-payer	Spedition	Relationen	Name	Funktion	Hotline	Mobil	E-Mail
Czech Republic (CZ)	CZ ZF Werke (ZF UK Pontypool: CZ ↔ GB ZF FR Florange: CZ ↔ SK)	Lagermax Logistics Czech s.r.o. Cz 16101 Praha	CZ ↔ DE CZ ↔ AT CZ ↔ HU CZ ↔ IT CZ ↔ SK CZ ↔ TR CZ ↔ GB	Shipment notification / Order entry ZF Stara Boleslav		+420 2201 96234	+420 722 974705	zf.staraboleslav@lagermax.cz
				Shipment notification / Order entry ZF Jablonec		+420 2201 96234	+420 722 974705	zf.jablonec@lagermax.cz
				Shipment notification / Order entry ZF Frydlant		+420 2201 96241	+420 724 745512	zf.frydlant@lagermax.cz
				Shipment notification / Order entry ZF Klasterec		+420 2201 96251	+420 724 745517	zfklasterec@lagermax.cz
				Shipment notification / Order entry ZF Zatec		+420 2201 96251	+420 724 745517	zfbzatec@lagermax.cz
				Shipment notification / Order entry ZF Stankov		+420 2201 96241	+420 724 745512	zfbstankov@lagermax.cz
				Shipment notification / Order entry ZF GB Pontypool		+420 2201 96251	+420 724 745517	zf.pontypool@lagermax.cz
				Shipment notification / Order entry ZF FR Florange		+420 2201 96251	+420 724 745517	zf.florange@lagermax.cz
				Matej Löffler	Operations / Dispatch	+420 2201 96250	+420 606 677 526	matej.loffler@lagermax.cz
				Piotr Kucharczyk	Local Key Account (1st Escalation)	+420 2201 96210	+420 602 218551	piotr.kucharczyk@lagermax.cz


Appendix 3: Logistics service provider for the ZF Group

Land	Freight-payer	Spedition	Relationen	Name	Funktion	Hotline	Mobil	E-Mail
Hungary (HU)	HU ZF Eger + Division E	Lagermax Logistics Hungary Kft. H 1239 Budapest	HU ⇄ DE HU ⇄ IT HU ⇄ ES HU ⇄ PT HU ⇄ FR HU ⇄ BE HU ⇄ PL FR Fonderie	Shipment notification / Order entry		+36 1 414 6280	+36 20 420 1429	zfh@lagermax.hu
				Ildiko Hegedüs	Operations / Dispatch	+36 1 414 6271	+36 20 235 6270	ildiko.hegedus@lagermax.hu
				Kriszta Éder	Invoicing	+36 1 414 6273	+36 20 966 5883	kriszta.eder@lagermax.hu
				Peter Bartok	Local Key Account (1st Escalation)	+36 1 414 6240	+36 20 966 5856	peter.bartok@lagermax.hu


Appendix 3: Logistics service provider for the ZF Group

Land	Freight -payer	Spediti on	Name	Funktion	Hotline	Mobil	E-Mail
Hungary, Czech Republic, Slovakia, Slovenia, Bulgaria, Romania, Greece, Estonia, Lithuania, Latvia, Italy (for plant: Witten, Schwerte, Passau, Thyrnau)	ZF Deutschland (ZF FR Florange: DE ↔ SK)	Lagermax Logistics Austria GmbH A 5020 Salzburg	SLO, RO, BG, GR, LT, LV, EE Shipment notification / Order entry				zfa@lagermax.com
			Ewald Vogelaue	Operations / Dispatch	+43 662 4090 2381	+43 664 6210759	ewald.vogelaue@lagermax.com
			Stefan Weingrill	Local Key Account (1st Escalation)	+43 662 4090 2134	+43 664 88934931	stefan.weingrill@lagermax.com
			SK Shipment notification / Order entry		+421 240 201 723	+421 915 572 292	ftl@lagermax.sk
			Michal Földesi	Local Key Account (1st Escalation)	+421 240 201 723	+421 915 930 898	michal.foldesi@lagermax.sk
			CZ Shipment notification / Order entry		+420 2201 96248	+420 724745513	zf@lagermax.cz
			Matej Löffler	Operations /Dispatch	+420 2201 96250	+420 606677526	Matej.loffler@lagermax.cz
			Piotr Kucharczyk	Local Key Account (1st Escalation)	+420 2201 96210	+420 602218551	piotr.kucharczyk@lagermax.cz
			HU Shipment notification / Order entry		+36 1 414 6280	+36 20 420 1492	zfh@lagermax.hu
			Ildiko Hegedüs	Operations /Dispatch	+36 1 414 6271	+36 20 235 6270	ildiko.hegedus@lagermax.hu
			Peter Bartok	Local Key Account (1st Escalation)	+36 1 414 6240	+36 20 966 5856	peter.bartok@lagermax.hu
			IT (ex Witten, Schwerte, Passau, Thyrnau) Shipment notification / Order entry		+43 1 76030 2836	+43 664 8457124	zfa@lagermax.com
			Hans Jürgen Sperl	Local Key Account (1st Escalation)	+43 1 76030 2814	+43 664 88934965	juergen.sperl@lagermax.com



Appendix 3: Logistics service provider for the ZF Group

Land	Spedit ion	Spedition	Name	Funktion	Hotline	Mobil	E-Mail
DE <-> AL, BA, HR, KV, MK, ME, RS (Freight Payer DE plants)	MM&M Spedition&M Spedition	Transportation	Operational group mail adress	Operations	+381117451555		zf.balkan@mumnet.com
			Mrs. Vladana Damljanovic	Team leader export and import	+381117451563	+381600705278	vladana.damljanovic@mumnet.com
			Mrs. Dragana Krsmanovic	Team leader export and import	+381117451563	+381600705273	dragana.krsmanovic@mumnet.com
			Mr. Luka Pajcin	Disponent	+381117451555	+381621009738	luka.pajcin@mumnet.com
			Mr. Milenko Lazarevic	Disponent	+381117451555	+381600705244	milenko.lazarevic@mumnet.com
			Mr. Milos Petrovic	Disponent	+381117451555	+381621984764	milos.n.petrovic@mumnet.com
			Mr. Aleksandar Antic	Road Freight Manager	+381117451555	+381600705216	aleksandar.antic@mumnet.com
		Management	Mr. Vladimir Milosavljevic	Operational manager	+381116 351965	+38163617193	vladimir.milosavljevic@mumnet.com
			Mr. Nikola Vasiljevic	Executive Director	+381116 351966	+38163399886	nikola.vasiljevic@mumnet.com
			Mr. Filip Simovic	GM	+38111 6351965	+381693041967	filip.simovic@mumnet.com
		IT	Mr. Drazen Babic	IT support	+381116 351965	+38163529419	drazen.babic@mumnet.com
		Invoking	Mrs. Natasa Gluscevic	Invoicing	+381116 351965	+381637860288	natasa.gluscevic@mumnet.com
			Mrs. Gabrijela Gavrilovic	Accounting department	+381116 351965	+381604142005	gabrijela.gavrilovic@mumnet.com
		Legal and QM	Mrs. Andrea Masic	QM and legal department	+381116 351965	+381600705281	andrea.masic@mumnet.com



Appendix 3: Logistics service provider for the ZF Group

M&M Transit Times						
Stückgut/General cargo					LTL	FTL
	Inbound to DE		Outbound from DE			
Country	Pickup Days	TT (Incl. Weekend) if arrival on SA/SO = automatic extension leadtime to next working day	Pickup Days	TT (Incl. Weekend) if arrival on SA/SO = automatic extension leadtime to next working day		
Albania	daily	7	daily	7	7	4
Bosnia	daily	5	daily	5	5	3
Croatia	daily	4	daily	4	4	2
Kosovo	daily	7	daily	7	7	4
Macedonia	daily	7	daily	7	7	4
Montenegro	daily	7	daily	7	7	4
Serbia	daily	5	daily	5	5	3


Appendix 3: Logistics service provider for the ZF Group

Country	Forwarder	Name	Function	Hotline	Telefax	E-mail
Austria	DB Schenker AG, Hörsching	Shipment notification / order acceptance				CS-VIP2@dbschenker.com
		Franz Linecker	Key Account Management	43 5 7686-275200		franz.linecker@dbschenker.com
		Anton Seimair	Accounting	0043 5 7686 271800		anton.seimair@dbschenker.com
DK, NO, SE, FI LU, NL, BE	Schäfflein	Sendungsanmeldung		09723 9069-706	09723 9069-315	zf-servicepoint@schaefflein.de
		Nicole Kuse	Disposition	09723 9069-706	09723 9069-315	nicole.kuse@schaefflein.de
		Manuel Hehn	Gutschriftverfahren	09723 9069-178	09723 9069-199	manuel.hehn@schaefflein.de
		Laura Schneider	Leitung Disposition Europa	09723 9069-717	09723 9069-315	laura.schneider@schaefflein.de
		Dominik Dörflein	Leitung Sped. International	09723 9069-350		dominik.doerflein@schaefflein.de
Ukraine, Moldova	Hellmann Worldwide Logistics GmbH & Co KG	Jan Rüenbrink	Global Key Account Manager	+49 151 2034 7067		jan.rueenbrink@hellmann.com
		Samuel Nerlich	Director Strategy & Business Development Hellmann East Europe	+49 151 2034 9257		samuel.nerlich@hellmann.com
		Vladlen Maslov	Operations	+49 (0) 6181 4280 9253		Vladlen.Maslov@hellmann.com
		Florian Eich	Head of Team	+49 (0) 6181 4280 9257		Florian.Eich@hellmann.com


Appendix 3: Logistics service provider for the ZF Group

Country	Forwarder	Name	Function	Hotline	Telefax	E-mail
Turkey (remaining Regions)	Borusan	Mihriban Tandoğan	Shipments from Turkey to Germany	+90 (212) 473 1781		Mihriban.tandogan@borusan.com
		Serap Ayaz	Shipments from Germany to Turkey	+90 (212) 473 1514 – 58057		serap.ayaz@borusan.com
		Dilek Gurbuzer	Customer Service+ Key Account Manager	+90 (212) 473 1531 +90 (553) 296 0169		Dilek.gurbuzer@borusan.com
		Aynur Kabataş	Head of Import Germany to Turkey	+90 (212) 473 1705	+90 (212) 473 17 19	Aynur.kabatas@balnak.com.tr


Appendix 3: Logistics service provider for the ZF Group

Country	Forwarder	Responsibility (ZF-location)	Name	Function	Hotline	E-Mail
Poland	Raben Trans European Germany GmbH	Controll Tower Stuhr	Shipment notification / Order entry		+49 151 52005212	order.zf@raben-group.com
		Controll Tower Stuhr	Pawel Zmyslony	Project Manager	+49 176 10566451	pawel.zmyslony@raben-group.com
		Friedrichshafen	Eduard Jegel	Customer Care	+49 743298025 - 49	eduard.jegel@raben-group.com
		Gotha	Annette Garcia Meson	Customer Care	'+49 3691 / 2349-311	annette.garcia.meson@raben-group.com
		Gelsenkirchen	Leonie Pricken	Customer Care	'+49 2065259 - 313	cc-int.duisburg@raben-group.com
		Bielefeld, Dielingen	Katarzyna Jaeger	Customer Care	+48 661 987 135	katarzyna.jaeger@raben-group.com
		Kreuztal	Victoria Stubbs	Customer Care	'+49 277394796 - 172	cc-int.haiger@raben-group.com
		Brandenburg / Havel	Sandra Sewohl	Customer Care	'+49 3376476 - 271	sandra.sewohl@raben-group.com
		Ahrweiler, Eitorf, Koblenz, Neuwied	Stefanie Tietschert	Customer Care	'+49 26309861 - 1405	cc-int.muelheim@raben-group.com
		Troisdorf	Vanessa Huth	Customer Care	+49 202 6472 - 251	vanessa.huth@raben-group.com
		Auerbach	Benjamin Mußwitz	Customer Care	'+49 911 6410 129	benjamin.musswitz@raben-group.com
		Passau, Thyrnau	Daniel Plentinger	Customer Care	'+49 94178500 - 35	cc-nat.regensburg@raben-group.com
		Schweinfurt	Dorota Laba	Customer Care	'+49 93349777 - 470	'dorota.laba@raben-group.com
		Saarbrücken, Überherrn	Mouhamadou Mansour Cissé	Customer Care	+49 681210910 - 33	mouhamadoumansour.cisse@raben-group.com
		Damme, Lemförde	Sascha Halfer	Customer Care	'+49 592390237 - 553	'sascha.halfer@raben-group.com
		Bremen, Diepholz, Wagenfeld	Martina Osmer	Customer Care	'+49 42187121 - 28	'cc-int.stuhr@raben-group.com


Appendix 3: Logistics service provider for the ZF Group

Land	Spedition	Name	Funktion	Hotline	Telefax	E-Mail
Tschechien (Frachtzahler= CZ ZF Werke; CZ<->BE, BG, CH, CZ, DK, EE, ES, PT, FI, FR, NL, PL, SE, SI, NO)	CS Cargo	Shipment notification / Order entry for ZF Plant Jablonec				zf.jablonec@cscargo.cz
		Shipment notification / Order entry for ZF Plant Frydlant				zf.frydlant@cscargo.cz
		Shipment notification / Order entry for ZF Plant Stara Boleslav				zf.staraboleslav@cscargo.cz
		Shipment notification / Order entry for ZF Plant Zatec				zf.zatec@cscargo.cz
		Shipment notification / Order entry for ZF Plant Stankov				zf.stankov@cscargo.cz
		Shipment notification / Order entry for ZF Plant Klasterec				zf.klasterec@cscargo.cz
Tschechien (Frachtzahler = CZ ZF Werke; CZ<->RO)	Fartud	Daniel Dabica	Data operator / Abrechnung			daniel.dabica@fartud.ro
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LAND	Spedition	Relationen	Name	Funktion	Mobil	E-mail
POLAND	DSV Road Sp.zoo		Michal Wegrzecki	Senior Key Account Manager	48 518 282 874	michal.wegrzecki@dsv.com
			Paulina Korsan	Customer Service Specialist	48 789 440 384	paulina.korsan@dsv.com
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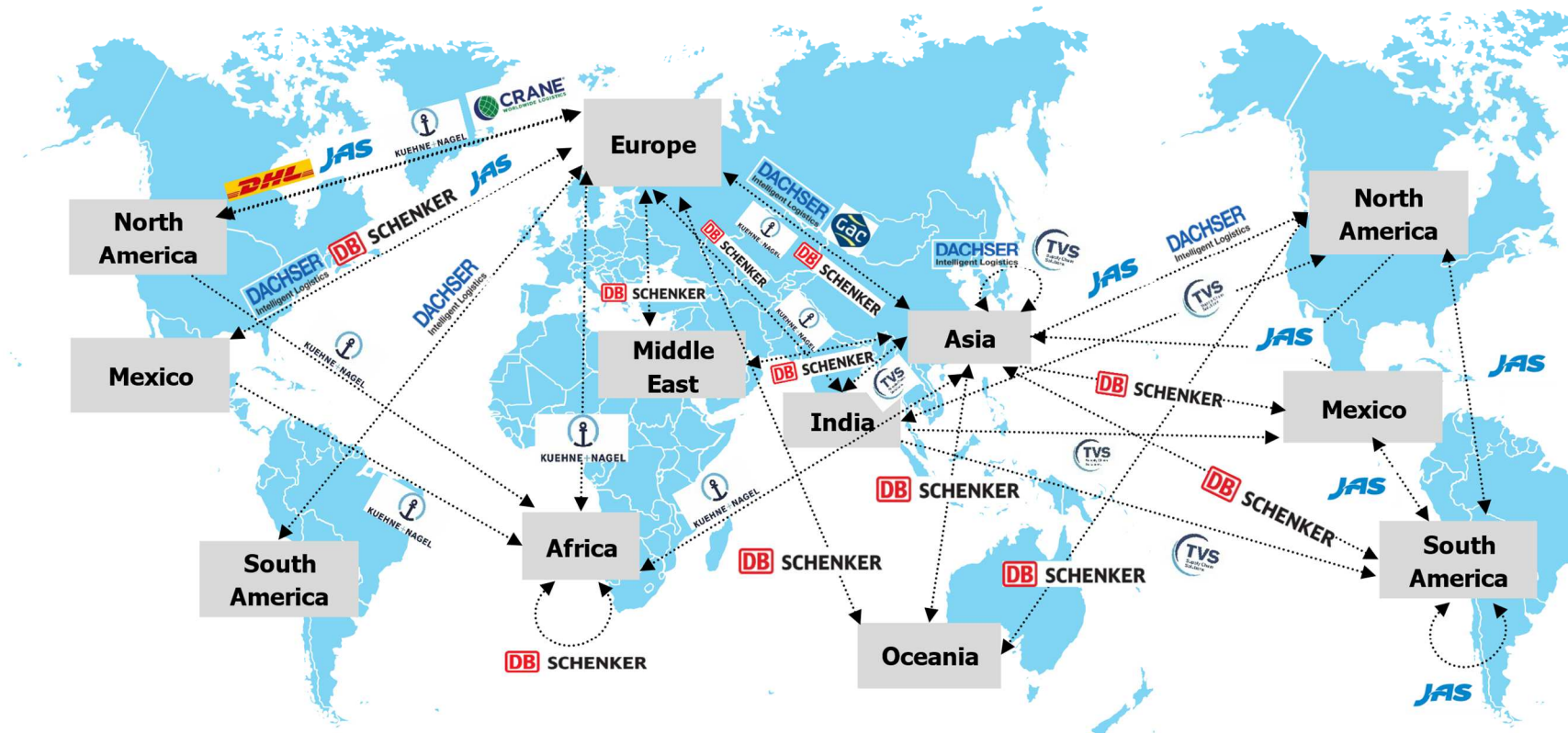

Appendix 3: Logistics service provider for the ZF Group

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		PL – GB PL – BE PL – DE	Marzena Rutkowska-Grodek	Manager, FTL/LTL Operations BENELUKI	48 506 003 386	marzena.rutkowska-grodek@pl.dsv.com
		PL – ES PL – FR PL – PT	Sylwia Michno-Hałas	Senior Manager, FEP	48 506 003 386	sylwia.michno-halas@pl.dsv.com

Appendix 3: Logistics service provider for the ZF Group

2. Logistics service provider Sea freight FCL by regions

2025 FCL - Ocean Freight Nomination Overview Global



Appendix 3: Logistics service provider for the ZF Group

3 Logistics service providers air freight <5 t worldwide

ZF Global AFR < 5tons INBOUND Region – 2 Forwarder Strategy

Validity until 30th April 2025

2 Forwarder Strategy

- plant's / division's decision which forwarder to use
- Decision driven by costs, transit time, performance

Contact details of the nominated forwarders can always be found at the ZOOM Page "[Air Freight @ ZF](#)"

Packages by INBOUND region	Nominated Forwarder
North + Central America	Crane / JAS
South America	JAS / Dachser
Europe (excl GB)	Dachser / JAS
GB	JAS / Crane
Africa	Dachser / Senator
India	Crane / Dachser
China	GAC / Schenker / Dachser
South Asia (MY, SG, TH, VN)	Schenker / DHL
JP, KR	JAS / Dachser
HK, TW	Schenker / DHL
Oceania	Schenker / DHL
Middle East	Schenker

→ Please use **rate management** for cost comparison and transit time consideration



Please note: For the logistics service providers for **shipments ≤30 kg** please see [Annex 2](#) (Forwarding process for small shipments)